

Outage Tips

Are you prepared for a power outage?

Follow these tips when the electricity is off to stay safe and warm.



Unplug or turn off all appliances to protect them in the event of a surge, and for your own safety



Head to the warmest point: your basement. It will draw heat from the subsoil as the rest of your home cools



Keep doors and blinds closed to keep heat in



Keep **flashlights, batteries, candles** and **matches** on-hand

Use your mobile phone to check our Outage Map: [FortisAlberta.com/OutageMap](https://www.fortisalberta.com/OutageMap)



You can report your outage online, by phone at **310-WIRE (9473)** or **1-866-717-3113**, or on our **mobile app** for iOS and Android

Follow us on **Twitter** (@FortisAlberta) and **Facebook** (FortisAlberta) for updates



Gather **extra blankets** and **warm clothes**, just in case



Make sure you know how to **manually operate your garage door**



Prevent carbon monoxide poisoning by **not using outdoor appliances indoors**



If you have a farm, consider keeping a stand-by or **portable generator** on hand



Use a **wood burning or gas fireplace** to stay warm



Keep a supply of **water** and **non-perishable food**



Keep **barn doors closed** and **open window slightly** for ventilation



Keep the **fridge** and **freezer door closed**

Make sure you have **extra food and water** for you and your livestock

Follow these

12 tips

to stay safe

Report an electrical emergency:

310-WIRE (9473)

1-866-717-3113

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