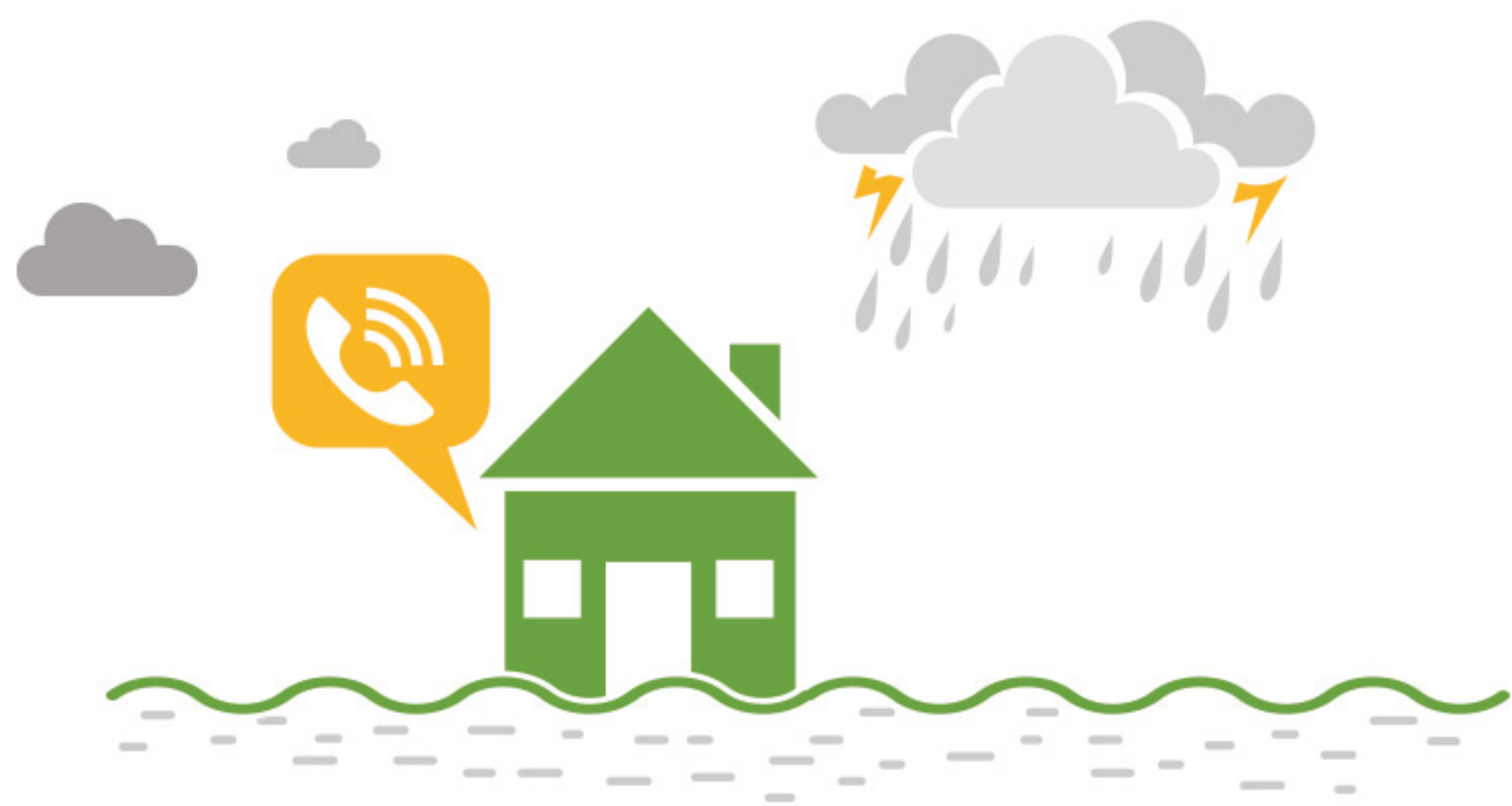


# How We Restore Power



**STEP 1**

## Awareness

If you're without power, try resetting your main breaker. If that doesn't work, report an outage through our Outage Map, mobile app or by calling **310-WIRE (9473)**

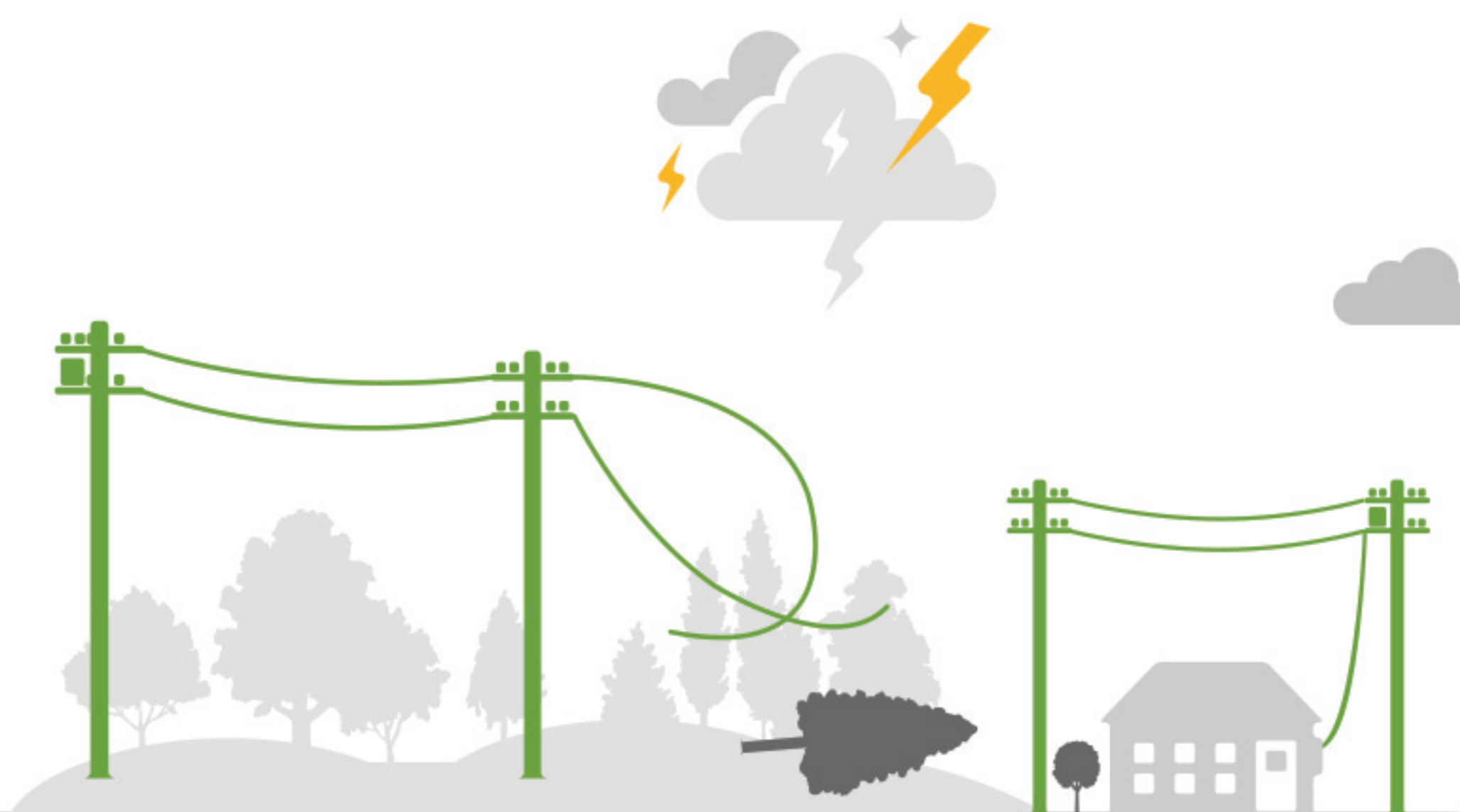
**75,000** OUTAGE CALLS PER YEAR

**STEP 2**

## Plan of action

Control Centre identifies trouble locations and prioritizes repairs

**210,000** LIGHTNING STRIKES PER YEAR



**STEP 3**

## Dispatch trucks

Priority given to dangerous situations and essential services, followed by main lines

**51** SERVICE POINTS

**STEP 4**

## Restore power

Safely diligently repairing equipment

**400** POWER LINE TECHNICIANS



Keep enough food and water for

**72** hours without power

Report an outage:

**310-WIRE (9473)**

1-866-717-3113

**FORTIS ALBERTA**