



## PLANNED POWER OUTAGES FOR BUSINESSES

We know that you need reliable power to run your business, so when a planned power outage (PPO) is necessary for maintenance or other reasons, you should be the first to know.

To begin receiving email notifications prior to any PPO that impacts your business, sign up now for our PPO notification system:

1. Provide your agent or retailer with an email address for each account or Site ID number. Notifications may be sent to a main outage mailbox, a field location, or a specific person.
2. The agent or retailer will update FortisAlberta.
3. FortisAlberta completes a test to validate that the email address is accepted by the system.
4. Your company will begin to receive email notifications of PPOs affecting your sites.

*For more information about how your company can be added to our PPO process, please contact your Stakeholder Relations Manager.*

### IF YOU ARE ALREADY SIGNED UP FOR PPO NOTIFICATIONS...

- » For business customers that have already signed up for PPO notifications, you must notify your retailer to submit a PPO form to us upon construction of every new facility. Please ensure to provide your retailer with your most current email address and advise them if it changes, or our PPO notifications will not be delivered.