



For Immediate Release

News Release

FortisAlberta launches new Streetlight Repair Map with real-time data

Calgary, Alberta – Feb. 16, 2016 - FortisAlberta, an electricity distribution company that provides service to central and southern Alberta, has launched a [Streetlight Repair Map](#) on its website.

The new map allows customers to view streetlights within FortisAlberta’s service area and request repairs within minutes. Power Line Technicians now receive more detailed information about streetlight repair requests such as address and light identification, which allows them to make repairs even faster.

“Our customers are not always aware of who owns the streetlights in their municipality. Often they will call their municipal office to report a streetlight out, resulting in the municipality having to call us or complete a repair request form online. This can be time consuming and confusing, especially if multiple residents are calling about the same streetlights. With our new Streetlight Repair Map, the process for our customers is simplified,” says Mike Pashak, Vice President, Customer Service for FortisAlberta.

The launch of the Streetlight Repair Map also improves safety and efficiency for Municipalities in FortisAlberta’s service area. "Safety in our community is important. The new streetlight repair map provides user friendly, real-time access to streetlight status. It will streamline the process for our citizens and staff to report streetlight outages and avoids multiple reports as it shows if a repair has already been requested," says Greg Krischke, Mayor, City of Leduc.

To view the map, customers can go to fortisalberta.com and click on “Request streetlight repair” on the home page or under the Municipalities section.

About FortisAlberta

As owner and operator of more than 60 per cent of Alberta’s total electricity distribution network and more than 120,000 kilometres of power lines, FortisAlberta’s focus is the safe and reliable delivery of electricity to its 530,000 customers in 200 communities across Alberta.

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